



## CFSA Fact Sheet



## Executive Staff

### Director



**Sharlynn E. Bobo**, Ph.D., has more than three decades of experience in human services management, training, development, education, and technical assistance. She joined CFSA as deputy director, Licensing & Monitoring in June 2002, where she spearheaded initial implementation of laws requiring licensing and monitoring of District-based youth residential facilities, independent living programs, foster homes, and private child placement agencies. In December 2005, she established the Office of Organizational Development & Practice Improvement and assumed the role of deputy director for that function. She has made a career of designing and delivering training and guidance, primarily in human services settings at the local, state, and national levels. She holds Doctor of Philosophy in Social Work (Ph.D.) and Masters of Social Work (MSW) degrees from Howard University.

## Program Operations

### Deputy Director, Program Operations

**Audrey Sutton**, a retired Army lieutenant colonel, joined CFSA as deputy director of Program Operations in January 2006. Audrey is a licensed MSW with over 30 years of experience in child welfare including serving as Court Appointed Limited Receiver for the District's Child Protective Services in 1995. During her tenure, she raised child abuse and neglect reports from 42% to 85%, bringing the District's rates in compliance with Federal Court mandates. Before joining CFSA, Sutton, served as chief of DC Program Services, Martin Pollak Project, where she directed the therapeutic foster care program. She also served as deputy director for Child Welfare in Prince George's County. She has a bachelors degree in Sociology from North Carolina A&T State University and an MSW from the University of Maryland.



### Associate Deputy Director, Program Operations

**Charles Henry** works with the Deputy Director, Program Operations to improve case practices and service delivery to children and families. He is currently focusing on spearheading improvements in child abuse and neglect investigations. Henry has over 30 years of service in executive, management, and supervisory positions in human service agencies. He was director of the Office of Child Welfare Policy and Programs in one of New York State's largest county child welfare central offices. He also served as deputy director for Baltimore City Department of Social Services. His expertise includes planning, development, administration and delivery of a broad range of programs and services for children, youth, families, and adults. Henry holds an MSW from the University of Maryland and a bachelors degree in Sociology from North Carolina A&T University.

## **Program Support**



### **Deputy Director, Clinical Practice**

**Roque Gerald** designed, established, and developed the Office of Clinical Practice, a CFSA function that provides internal expertise in child and family health and mental health. His staff includes a board certified pediatrician, clinical psychologist, registered nurses, certified substance abuse counselors, and domestic violence counselors (among other mutli-disciplinary professionals). He has been instrumental in establishing child- and family-centered approaches to child welfare at CFSA. Dr. Gerald has a doctorate in Clinical Psychology from The Virginia Consortium for Professional Psychology and has over 30 years of experience in the private and public sectors as a clinician and consultant in child and family mental health. Dr. Gerald has provided technical assistance to child welfare systems across the United States in implementing child and family-centered approaches. He is recognized nationally and internationally for his work with Family Group Decision Making. He currently serves on the Advisory Committee of the American Humane Association's National Center on Family Group Decision Making.



### **Deputy Director, Planning, Policy & Program Support**

**Andrea Guy** directs a staff that develops agency policies, supports management in strategic decisionmaking, and tracks CFSA performance. Before joining CFSA, she managed welfare reform initiatives for the Florida Department of Health and Rehabilitative Services, where she was responsible for over 2,500 employees and a budget in excess of \$180 million. A long-time child welfare expert and community organizer with experience spanning three decades, she holds an MSW degree.

## **Administration**



### **Director, *LaShawn* Accountability**

**Roseana Bess** joined CFSA in 2006 as a project manager in Organizational Development & Practice Improvement. As director for *LaShawn* Accountability, she supports and tracks CFSA efforts to meet court-ordered performance goals. Previously, Bess spent seven years conducting research on child welfare topics at the Urban Institute. She holds a Master of Public Policy degree from The American University.



### **Director, External and Interagency Affairs**

**Lauren Ganoe** serves as advisor to the director in the areas of external and interagency affairs. Before joining CFSA, Ganoe spent 18 months working in various District Government agencies under the Capital City Fellows program. She assisted in managing research at the District Department of Transportation; spent five months leading CFSA's assessment of local programs to prevent child abuse and neglect, which fulfilled a request from the District Council; and served as a program analyst on the Health and Human Services Team under the City Administrator. She has also been a researcher and analyst in non-profit, university, and business settings. She has a Master of Public Administration degree from Baruch College.

## **General Counsel**

**Donald B. Terrell** is CFSA's chief legal adviser. He has over 15 years of experience as an attorney practicing in the child welfare arena. Prior to CFSA, Terrell's private practice focused on family, child abuse and neglect, juvenile, and adoption law. His work over the years included training CCAN lawyers in various aspects of child neglect practice in the District of Columbia Superior Court and extensive participation on various formal and informal committees and working groups aimed at improving the District's child welfare/service. He is a graduate of the University of Missouri and William Mitchell College of Law.





### **Fiscal Officer**

**Justin Kopca** is CFSA's senior financial advisor in charge of agency accounting, budget, and federal reimbursement functions. He has 17 years of experience in progressively senior positions for federal, state, and local governments including serving as senior budget analyst in the White House Office of Management and Budget. He has a B.S. degree in Public Administration and M.A. in Public Policy from the University of Wisconsin.



### **Deputy Director, Administration**

**Ronnie Charles** heads Administration which includes Child Information Systems, Contracting & Procurement, Human Resources, and Facilities Management. He has 24 years of experience in human resources strategy, information systems, management consulting, and strategic planning. He formerly directed human resources management operations for the state of Virginia and has a masters degree in Human Resources from St. Paul's College.

### **Public Information Officer**

**Mindy Good** directs CFSA's internal and external communication programs. Her three decades as a professional communicator have focused on strategic planning, communication management, marketing support, public and media relations, and project management for private consulting firms and local public agencies. For seven years, she directed an award-winning public relations function and team for the Hamilton County Department of Human Services, Cincinnati, OH. She has also served as a communication consultant to child welfare agencies for the Annie E. Casey Foundation. She has a bachelors degree in Literature from The American University.

